

Open Door Month End Report November 2021

| Day | Trip Date | Total Trips Request | Total Trips Completed | No Shows | Missed Trips | Total Trips Attempted | Trips Over 90 mins | Ridership | Total Cancels | Total Denials | Total Denials% | On Time Trips | On Time % | Trips per Hour | Drop Off OTP |
|-----------|------------|---------------------|-----------------------|----------|--------------|-----------------------|--------------------|-----------|---------------|---------------|----------------|---------------|-----------|----------------|--------------|
| Monday | 11/1/2021 | 751 | 327 | 30 | 76 | 357 | 39 | 333 | 424 | 0 | 0 | 112 | 48% | 1.79 | 62% |
| Tuesday | 11/2/2021 | 770 | 359 | 33 | 60 | 392 | 36 | 373 | 411 | 0 | 0 | 143 | 57% | 1.97 | 54% |
| Wednesday | 11/3/2021 | 413 | 413 | 41 | 64 | 454 | 45 | 426 | 0 | 0 | 0 | 130 | 48% | 1.83 | 53% |
| Thursday | 11/4/2021 | 367 | 367 | 28 | 69 | 395 | 46 | 371 | 0 | 0 | 0 | 132 | 54% | 1.83 | 60% |
| Friday | 11/5/2021 | 312 | 312 | 38 | 75 | 350 | 37 | 330 | 0 | 0 | 0 | 83 | 39% | 1.81 | 48% |
| Saturday | 11/6/2021 | 152 | 152 | 17 | 2 | 169 | 4 | 170 | 0 | 0 | 0 | 87 | 82% | 1.50 | 79% |
| Sunday | 11/7/2021 | 138 | 138 | 11 | 2 | 149 | 2 | 157 | 0 | 0 | 0 | 55 | 63% | 1.77 | 88% |
| Monday | 11/8/2021 | 367 | 367 | 35 | 69 | 402 | 38 | 380 | 0 | 0 | 0 | 124 | 52% | 1.81 | 59% |
| Tuesday | 11/9/2021 | 386 | 386 | 46 | 60 | 432 | 47 | 401 | 0 | 0 | 0 | 141 | 52% | 1.92 | 55% |
| Wednesday | 11/10/2021 | 384 | 384 | 46 | 92 | 430 | 51 | 396 | 0 | 0 | 0 | 104 | 39% | 1.78 | 53% |
| Thursday | 11/11/2021 | 353 | 353 | 43 | 68 | 396 | 33 | 370 | 0 | 0 | 0 | 131 | 55% | 1.83 | 53% |
| Friday | 11/12/2021 | 377 | 377 | 32 | 105 | 409 | 47 | 392 | 0 | 0 | 0 | 78 | 33% | 1.83 | 50% |
| Saturday | 11/13/2021 | 147 | 147 | 17 | 16 | 164 | 6 | 154 | 0 | 0 | 0 | 75 | 69% | 1.67 | 55% |
| Sunday | 11/14/2021 | 110 | 110 | 5 | 16 | 115 | 2 | 127 | 0 | 0 | 0 | 47 | 67% | 1.69 | 61% |
| Monday | 11/15/2021 | 334 | 334 | 33 | 81 | 367 | 37 | 350 | 0 | 0 | 0 | 95 | 42% | 1.88 | 52% |
| Tuesday | 11/16/2021 | 363 | 363 | 43 | 75 | 406 | 40 | 379 | 0 | 0 | 0 | 123 | 48% | 1.86 | 42% |
| Wednesday | 11/17/2021 | 389 | 389 | 44 | 92 | 433 | 65 | 400 | 0 | 0 | 0 | 135 | 52% | 1.83 | 43% |
| Thursday | 11/18/2021 | 361 | 361 | 34 | 146 | 395 | 59 | 367 | 0 | 0 | 0 | 74 | 29% | 1.88 | 41% |
| Friday | 11/19/2021 | 325 | 325 | 34 | 71 | 359 | 39 | 336 | 0 | 0 | 0 | 111 | 48% | 1.72 | 64% |
| Saturday | 11/20/2021 | 131 | 131 | 10 | 5 | 141 | 2 | 136 | 0 | 0 | 0 | 76 | 78% | 1.42 | 71% |
| Sunday | 11/21/2021 | 139 | 139 | 14 | 8 | 153 | 0 | 153 | 0 | 0 | 0 | 62 | 70% | 1.55 | 67% |
| Monday | 11/22/2021 | 345 | 345 | 50 | 49 | 395 | 44 | 359 | 0 | 0 | 0 | 122 | 54% | 1.79 | 58% |
| Tuesday | 11/23/2021 | 348 | 348 | 43 | 52 | 391 | 28 | 361 | 0 | 0 | 0 | 132 | 54% | 1.76 | 65% |
| Wednesday | 11/24/2021 | 305 | 305 | 43 | 48 | 348 | 37 | 319 | 0 | 0 | 0 | 132 | 60% | 1.76 | 58% |
| Thursday | 11/25/2021 | 110 | 110 | 9 | 8 | 119 | 4 | 121 | 0 | 0 | 0 | 59 | 81% | 1.41 | 97% |
| Friday | 11/26/2021 | 166 | 166 | 14 | 2 | 180 | 6 | 176 | 0 | 0 | 0 | 97 | 87% | 1.44 | 94% |
| Saturday | 11/27/2021 | 149 | 149 | 13 | 3 | 162 | 2 | 162 | 0 | 0 | 0 | 89 | 81% | 1.57 | 81% |
| Sunday | 11/28/2021 | 121 | 121 | 7 | 2 | 128 | 1 | 137 | 0 | 0 | 0 | 69 | 84% | 1.55 | 90% |
| Monday | 11/29/2021 | 391 | 391 | 46 | 87 | 437 | 47 | 401 | 0 | 0 | 0 | 108 | 44% | 1.73 | 53% |
| Tuesday | 11/30/2021 | 211 | 211 | 39 | 27 | 250 | 14 | 224 | 0 | 0 | 0 | 99 | 73% | 1.53 | 60% |
| SUMMARY | | 9,215 | 8,380 | 898 | 1,530 | 9,278 | 858 | 8,761 | 835 | 0 | 0 | 3,025 | 53.14% | 1.76 | 58% |

Open Door Month End Report December 2021

| Day | Trip Date | Total Trips Request | Total Trips Completed | No Shows | Missed Trips | Total Trips Attempted | Trips Over 90 min | Ridership | Total Cancels | Total Denials | Total Denials% | On Time Trips | On Time % | Trips per Hour | Drop Off OTP |
|-----------|------------|---------------------|-----------------------|----------|--------------|-----------------------|-------------------|-----------|---------------|---------------|----------------|---------------|-----------|----------------|--------------|
| Wednesday | 12/1/2021 | 798 | 326 | 48 | 57 | 374 | 35 | 335 | 472 | 1 | 0 | 117 | 48% | 1.69 | 29% |
| Thursday | 12/2/2021 | 708 | 313 | 45 | 22 | 358 | 44 | 320 | 395 | 1 | 0 | 101 | 40% | 1.74 | 41% |
| Friday | 12/3/2021 | 696 | 304 | 35 | 26 | 339 | 36 | 318 | 392 | 1 | 0 | 134 | 52% | 1.78 | 48% |
| Saturday | 12/4/2021 | 277 | 145 | 10 | 3 | 155 | 6 | 154 | 132 | 1 | 0 | 91 | 72% | 1.49 | 49% |
| Sunday | 12/5/2021 | 221 | 116 | 11 | 1 | 127 | 2 | 126 | 105 | 1 | 0 | 85 | 88% | 1.46 | 49% |
| Monday | 12/6/2021 | 773 | 399 | 42 | 8 | 441 | 45 | 416 | 374 | 0 | 0 | 154 | 59% | 1.76 | 45% |
| Tuesday | 12/7/2021 | 664 | 350 | 34 | 58 | 384 | 34 | 357 | 314 | 0 | 0 | 160 | 65% | 1.76 | 34% |
| Wednesday | 12/8/2021 | 710 | 334 | 49 | 78 | 383 | 40 | 346 | 376 | 0 | 0 | 113 | 44% | 1.76 | 32% |
| Thursday | 12/9/2021 | 702 | 350 | 39 | 25 | 389 | 53 | 360 | 352 | 0 | 0 | 137 | 49% | 1.88 | 38% |
| Friday | 12/10/2021 | 792 | 394 | 53 | 34 | 447 | 46 | 404 | 398 | 0 | 0 | 122 | 48% | 1.71 | 36% |
| Saturday | 12/11/2021 | 235 | 114 | 15 | 0 | 129 | 3 | 124 | 121 | 0 | 0 | 96 | 79% | 1.41 | 74% |
| Sunday | 12/12/2021 | 411 | 114 | 6 | 0 | 120 | 2 | 119 | 297 | 0 | 0 | 68 | 74% | 1.45 | 48% |
| Monday | 12/13/2021 | 681 | 358 | 54 | 33 | 412 | 34 | 369 | 323 | 0 | 0 | 98 | 44% | 1.57 | 39% |
| Tuesday | 12/14/2021 | 683 | 338 | 42 | 30 | 380 | 56 | 350 | 345 | 0 | 0 | 121 | 46% | 1.76 | 27% |
| Wednesday | 12/15/2021 | 710 | 336 | 37 | 64 | 373 | 66 | 339 | 374 | 0 | 0 | 126 | 44% | 1.79 | 27% |
| Thursday | 12/16/2021 | 705 | 331 | 49 | 60 | 380 | 50 | 337 | 374 | 0 | 0 | 106 | 40% | 1.80 | 30% |
| Friday | 12/17/2021 | 719 | 335 | 38 | 12 | 373 | 40 | 341 | 384 | 0 | 0 | 142 | 55% | 1.68 | 42% |
| Saturday | 12/18/2021 | 252 | 141 | 20 | 0 | 161 | 2 | 150 | 111 | 0 | 0 | 108 | 84% | 1.44 | 75% |
| Sunday | 12/19/2021 | 204 | 142 | 11 | 1 | 153 | 2 | 159 | 62 | 0 | 0 | 70 | 59% | 1.72 | 46% |
| Monday | 12/20/2021 | 751 | 356 | 29 | 15 | 385 | 69 | 376 | 395 | 0 | 0 | 134 | 53% | 1.79 | 48% |
| Tuesday | 12/21/2021 | 664 | 302 | 35 | 16 | 337 | 30 | 316 | 362 | 0 | 0 | 135 | 55% | 1.76 | 44% |
| Wednesday | 12/22/2021 | 834 | 343 | 27 | 21 | 370 | 34 | 361 | 491 | 0 | 0 | 159 | 60% | 1.84 | 39% |
| Thursday | 12/23/2021 | 996 | 236 | 38 | 1 | 274 | 9 | 248 | 760 | 0 | 0 | 125 | 77% | 1.58 | 79% |
| Friday | 12/24/2021 | 989 | 131 | 19 | 0 | 150 | 0 | 140 | 858 | 2 | 0 | 93 | 82% | 1.32 | 82% |
| Saturday | 12/25/2021 | 237 | 69 | 7 | 0 | 76 | 2 | 79 | 168 | 0 | 0 | 46 | 75% | 1.33 | 89% |
| Sunday | 12/26/2021 | 235 | 115 | 10 | 0 | 125 | 1 | 127 | 120 | 1 | 0 | 65 | 78% | 1.52 | 68% |
| Monday | 12/27/2021 | 800 | 270 | 33 | 0 | 303 | 3 | 287 | 530 | 0 | 0 | 165 | 90% | 1.47 | 83% |
| Tuesday | 12/28/2021 | 610 | 293 | 17 | 0 | 310 | 13 | 308 | 317 | 0 | 0 | 182 | 79% | 1.69 | 72% |
| Wednesday | 12/29/2021 | 688 | 303 | 18 | 4 | 321 | 18 | 311 | 385 | 3 | 0 | 159 | 72% | 1.73 | 44% |
| Thursday | 12/30/2021 | 677 | 314 | 20 | 0 | 334 | 18 | 333 | 363 | 0 | 0 | 170 | 71% | 1.74 | 72% |
| Friday | 12/31/2021 | 954 | 179 | 19 | 0 | 198 | 23 | 190 | 756 | 0 | 0 | 132 | 86% | 1.44 | 89% |
| SUMMARY | | 19,376 | 8,151 | 910 | 569 | 9,061 | 816 | 8,500 | 8,394 | 11 | 0.06 | 3,714 | 59.44% | 1.68 | 47% |